

# **Position Description Donation Associate**

**Reports to**: Store Manager

**Hours:** 35+ hours per week Tuesday - Saturday (Full time)

Status: Non-Exempt

#### **Position Description:**

The Donation Associate's primary duties (pick up, driving, receiving) are to pick up (residential and commercial) and receive donated merchandise, evaluate as to acceptability for sale, price and deliver to sales floor, Secondary responsibilities include customer service, cashiering when needed, and merchandising during open hours, as well as support to store Manager with operations responsibilities.

## Job Responsibilities:

- Receive donated materials delivered to the store by donors
- Drive, or accompany driver to pick up donated materials at contractor's or residential donor's site
- Assist with merchandising or customer loading
- Value, price, and display items on sales floor
- · Assist with sales and ideas to move inventory faster
- Exhibit attitude of respect for fellow workers, donors, customers and volunteers
- Provide excellent customer service to donors and customers, with occasional cashiering duties
- Provide routine truck maintenance and ensure repairs and service records are completed
- Complete paperwork and record keeping of donated items
- Follow the highest ethical and professional standards
- Learn and adhere to all policies and procedures including safety standards
- Participate in required training

#### **Physical Requirements:**

- Lifting up to 50 pounds without assistance
- Bending, twisting, reaching, pushing, pulling, and performing repetitive motions
- Standing and walking for up to 8 hours/shift
- Moving merchandise with carts, dollies, hand trucks and other moving equipment

#### **Qualifications and Experience**

- Must have valid driver's license and clean driving record
- Energetic and able to meet physical demands of role
- Experience moving, packing, shipping or receiving a plus
- Demonstrated history as self-starter, reliable, dependable, responsible and professional employee
- Willingness to learn and support Mission of Nevada County Habitat for Humanity
- Foster and contribute to a positive team oriented work environment
- Experience driving larger delivery vehicles preferred
- Experience with home improvement and hardware merchandise a plus
- Knowledge and familiarity with region, community and neighborhoods a plus

### **JOB SPECIFICATIONS**

- Education: minimum High School diploma
- <u>Computer</u>: Computer literacy, email, Microsoft Suite, and internet search engines

Email cover letter and resume to restoremanager@nchabitat.org or Drop off at ReStore location.