Homeowner Support Committee Report

Meeting: Committee Meeting: February 5, 2020.

Committee Members: Ann Davis, Mike Vasser, Kris Vasser, Marlee Chamberlin, Donna Davenport, Ken Merdinger, Ann Shulse, SR Jones (BOD liaison). Committee meetings include liaison from Homeowner Selection Committee. Staff: Lorraine Larson

Agenda Topic 1: Connecting Point and NCHFH

Lorraine and Donna will follow up with Cardwell Family on Navigator services. Short article describing navigator services will be included in upcoming homeowner newsletter.

Agenda Topic 2: Homeowner Partners

Marcia Acala is the Homeowner Partner for Danise Haggard, Committee will host a dinner meeting for homeowner partners on April 30, 2020 to facilitate conversation and sharing of ideas and strategies. Committee plans to host homeowner partner events spring and fall yearly.

Agenda Topic 3: Home Occupancy Statements

The number of homeowners who have not yet completed occupancy affidavits is decreasing. Ann Davis will follow up with outstanding homeowners.

Agenda Topic 4: Upkeep and Status of Neighborhood Homes

Landscape plan for Sharon Reid home in Slate Creek has been completed and approved by Lorraine and by the homeowner. Role of neighborhood liaisons has been formalized. Committee members who serve as neighborhood liaisons are monitoring home status. In general things are stable or improving. The Homeowner section of NCHFH Website (www.nchabitat.org/homeowner-resources) is live. Working with staff, Committee has developed a template for quarterly newsletter, and produced the inaugural edition. Newsletter leads with a good news story and directs readers to homeowner resource section of the Website and other community resources available to homeowners. Ann Davis and Ann Shulse are drafting revisions to the Partnering Manual. Committee assisted in trouble shooting issue with a non-operative car and storage of vehicles in Heritage Oaks. Committee made suggestions to staff on Homeowner Survey.

Agenda Topic 5: Homeowners Association – Heritage Oaks

Staff has communicated with the attorney who created the Heritage Oaks CC & Rs and discovered that bylaws for the HOA have been created. Next steps include working with John Hazard and attorney to complete state requirements. Lorraine, Ann Davis and Shellie Morris from the Heritage Oaks HOA Steering Committee attended a training on effective HOA boards presented by the Community Association Institute on February 20, 2020.

Agenda Topic 6: Homeowners at Park Place

Hammer Meeting with Danise Haggard February 6, 2020. Groundbreaking for Danise Haggard home February 9, 2020. Danise working to complete as many sweat equity hours as possible.

February 21, 2020